DA Announces $3.2 Million Settlement of Hazardous Waste Case Against Firestone Complete Auto Care

San Diego County District Attorney Summer Stephan announced today that Firestone Complete Auto Care has agreed to a more than $3 million settlement with her office and 28 other prosecutors in an environmental protection case that alleged the company unlawfully disposed of hazardous waste at Firestone service centers across California, including in San Diego County.

On February 4, a judge ordered $2.87 million in civil penalties to be paid by Bridgestone Retail Operations, LLC, the company that does business as Firestone Complete Auto Care at more than 150 locations in California. The civil complaint, filed in Santa Clara County Superior Court, alleged that the automotive repair company did not properly manage hazardous waste, such as solvents, automotive fluids, aerosols, batteries, and electronic devices. The settlement also resolves allegations that the company failed to redact or shred confidential customer information before throwing the paperwork in the trash.

“Protecting our community from hazardous waste and holding companies accountable when they flaunt environmental laws is a priority for our Environmental Protection Unit,” DA Stephan said. “We will continue to work with our fellow prosecutors around the state to enforce these laws.”

In addition to paying civil penalties, Firestone was ordered to pay $350,000 for the cost of the investigation and $725,000 in agreed-upon compliance and training expenditures. Firestone cooperated with prosecutors during the investigation and took steps to improve its compliance with the environmental and consumer protection violations brought to its attention. The San Diego District Attorney’s Office will receive about $227,000 from the judgment.

The investigation began in 2016 when Santa Clara County and Alameda County DA investigators conducted unannounced inspections of Firestone trash containers, revealing non-empty containers of hazardous waste and pages of customer records. Additional inspections in those counties and in San Diego, San Bernardino, and Orange counties took place over the next three years.

The Firestone judgment is the latest in a series of environmental civil enforcement actions successfully brought by California prosecutors against large automotive service providers and retailers. The prior judgments, which included civil penalties and injunctions, were against Service King (2019, $2.3 million), Pep Boys (2019, $3.7 million), AutoZone (2019, $11 million), AutoNation (2018, $3.3 million), and O’Reilly Auto Parts (2016, $9.8 million).

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About the San Diego County District Attorney’s Office
The San Diego County DA’s Office prosecutes all felony crimes in the county and misdemeanor crimes committed outside the City of San Diego. The office files about 40,000 criminal cases a year and balances prosecution with numerous crime prevention programs. District Attorney Summer Stephan leads the office of more than 1,000 dedicated employees who pursue fair and equal justice, and support victims daily across San Diego County.