

FINANCIAL ABUSE **SUSPECT IT. REPORT IT.**

**It's your legal and ethical responsibility to report financial abuse.
You can save an elder or dependent adult from losing their life savings!**



Bank and credit union employees are mandated reporters and legally required to report if they know or reasonably suspect abuse of an elder or dependent adult



**San Diego County
District Attorney's Office**
www.SanDiegoDA.com

MANDATED REPORTING IT'S THE LAW!

REPORTING FINANCIAL ABUSE CAN HELP SAVE
ELDERS AND DEPENDENT ADULTS FROM ABUSE
AND HOLD ABUSERS ACCOUNTABLE



CALL



Talk to a supervisor and then report immediately, or as soon as possible, to the County of San Diego Adult Protective Services Hotline: **(800) 339-4661**



SUBMIT FORM

Discuss with your supervisor and then submit Form SOC 342 for Financial Institutions within 48 hours or use the Web Referral tool for submitting APS reports: <https://www.AISWebReferral.org>

Available 24 hours/7 days a week and allows you to bypass making a hotline call and submission of the reporting form.



DID YOU KNOW?

You cannot be held liable for making a mandated report. However, you can be held liable by civil penalty for NOT reporting.

California WIC Code Section 15630 & Financial Elder Abuse Reporting Act

WARNING SIGNS OF ABUSE

- Uncharacteristic large withdrawals or transfers
- Complicated, sudden, or repeated changes in Power of Attorney, Trustee documents, etc. that seem outside of customer's degree of competency
- Any mention of scam activity including grandchildren in peril; lottery/sweepstakes winnings; Social Security/IRS penalties; computer hacking/virus problems; romance/lost love/overseas interests; etc.
- Any mention of using withdrawn money to purchase gift cards or send money via virtual currency such as Bitcoin