

A Guide to Consumer Resources

Consumer Referral Line 619-531-3507 (for recorded information)

Issue or Complaint	Contact
Accountants	California Board of Accountancy 916-263-3680 www.dca.ca.gov/cba
Chiropractors	Chiropractic Examiners 916-263-5355 www.chiro.ca.gov
Contractors, licensed or unlicensed (Includes plumbing, heating/ air conditioning, Landscaping, painting, roofing, home repairs, Electrical, etc...)	Contractors State License Board 800-321-2752 www.cslb.ca.gov
Credit Counseling Services	CA Department of Corporations 1-866-275-2677 www.corp.ca.gov/FSD/credit.asp
Dental	Dental Board of California 916-263-2595 www.dbc.ca.gov
Electronic s and Appliances (Home electronics, major appliances, automotive radio and security systems)	Bureau of Electronic and Appliance Repair 916-574-2041 www.bear.ca.gov
Funeral (Sales, pre-paid trusts; cemeteries, crematories)	Cemetery and Funeral Bureau 916-574-7870 www.cfb.ca.gov
Government Look Alike Solicitations	San Diego District Attorney's Office 619-531-3507 or State Attorney General's Office 619-645-2001
Home Furnishings (Bedding, custom upholsterers, Furniture sellers)	Bureau of Home Furnishings and Thermal Insulation 916-574-2041 www.bhfti.ca.gov
Investments	CA Department of Corporations 866-275-2677 www.corp.ca.gov/Education_Outreach/invest/

Labor violations (Wages, work conditions, OSHA violations)	Division of Industrial Relations 619-220-5451 www.dir.ca.gov/
Legal advice / Attorney Referral Service	San Diego County Bar Associate Referral Service 619-231-8585 www.sdcba.org
Motor Vehicle Repairs	Bureau of Automotive Repair 800-952-5210 www.autorepair.ca.gov
Pest Control	Structural Pest Control Board 916-561-8700 www.pestboard.ca.gov
Pharmacists/Pharmacy	CA State Board of Pharmacy 916-574-7900 www.pharmacy.ca.gov
Physicians (Licensed or unlicensed)	Medical Board, Central Complaint Unit 800-633-2322 www.medbd.ca.gov
Privacy Protection (assistance with Identity theft and privacy concerns)	CA Office of Privacy Protection 866-785-9663 or 916-651-1086 www.privacy.ca.gov
Private matters with loss value under \$7,500	Small Claims Court Legal Advisory Board 858-634-1900 www.courtinfo.ca.gov/selfhelp
Purchase of new or used motor vehicle (Includes vehicle warranty)	Department of Motor Vehicles 858-627-3951 www.dmv.ca.gov
Scanner overcharges, short weight or volume (Gasoline, produce, goods for sale)	Department of Weights and Measures 858-694-2778 www.sdcounty.ca.gov/awm/consumer.html
Security (Alarm companies, locksmiths, private investigators, repossession companies, security guards)	Bureau of Security and Investigative Services 916-322-4000 www.dca.ca.gov/bsis

Social Security Fraud

Social Security Administration
619-557-5257
800-772-1213 – Hotline
www.ssa.gov

Solicitation by mail

(Sweepstakes, lottery and prize
Notifications)

U.S. Postal Inspector
619-233-0610
<https://postalinspectors.uspis.gov/>

Solicitation by telephone

(Sweepstakes, lottery and prize
Notifications)

U.S. Postal Inspector
626-405-1200
<https://postalinspectors.uspis.gov/>

Travel Agency / Time Shares Companies

State Attorney General's Office
213-897-8065
ag.ca.gov/travel/forms.php

**Utility companies, movers, limousines, buses,
Or taxis**

Public Utilities Commission
800-649-7570
www.cpuc.ca.gov